

NurseryCam



What is NurseryCam?

Shooting Stars Nurseries are proud to use NurseryCam software in all of our settings. We firmly believe it helps to develop a stronger trust relationship between parents and staff, and helps us to maintain the highest standards in the care we provide.

NurseryCam is a secure parental CCTV facility which allows parents to view live video images of their children at nursery securely over the Internet. The images captured by unobtrusive digital video cameras in each room are converted by a video server and transmitted over a secure high speed internet connection, where they can be accessed by the authorised user (the parent).

view their child enjoying their day at nursery, from their desk at work or whilst on the move. Once the primary account has been activated, a secondary account can be requested.

Setting up parental access

1. When each child joins us at Shooting Stars, the nursery manager will provide the parents with an information sheet and unique setting code. Parents need to use this code in order to register for an account via the 'Parent Sign up' button on the NurseryCam website (nurserycam.co.uk) and/or app. A link is also available on the NurseryCam tab of the Shooting Stars Nurseries website (myshootingstars.com/nursery-cam).
2. Once registered, the nursery manager is automatically notified by NurseryCam that access has been requested. The manager verifies the parent's details and e-mail address against our records, confirms the child's base room and booking pattern and when all is in order, approves the application.
3. Parents are notified by e-mail when their primary accounts application has been successful and will then be able to log in via the 'Parent Login' button on the NurseryCam website and/or app. When authorised parents have successfully logged in using their unique username and password, they will see a user-friendly viewing screen. From here parents are able

Controls operated by Shooting Stars Nurseries

- Each parent has an individual password protected account. No account sharing is allowed, not even between mum and dad. This enables close monitoring of each account in case of any suspicious activity. Only 2 accounts are permitted per child (primary and secondary).
- NurseryCam access is granted by nursery management only. Nursery managers have full control of all parent accounts and cameras.
- Parents are only given access to the room in which their child is based during the sessions they attend (e.g Baby room, Monday and Wednesday afternoons only) and viewing time is limited to 30 minutes per day per account.
- Parents will see the history of their 20 previous logins, so it is easy to monitor activity on their own account. Parents are automatically logged out after 5 minutes of inactivity for security.
- When children transition between rooms or change their sessions, NurseryCam access is updated by the manager accordingly, with the account being deleted upon a child leaving Shooting Stars.

NurseryCam



NurseryCam Security

- Firewalls are used to prevent unauthorised internet users from accessing NurseryCam servers. Each message entering or leaving the NurseryCam servers are examined and those that do not meet specified security criteria are automatically blocked.
- VPN is a technology that makes a secure tunnel for the transmission of data. Although each image is encrypted, this secure tunnel provides an extra layer for added security.
- All information sent out from the NurseryCam Parental Webcam is encrypted using the military-graded 128-bit SSL protocol. Every single image is encrypted before it leaves the nursery.
- Watchdogs are programmed to routinely check all gateways and detect any suspicious activity or multiple failed attempts. Security staff are immediately alerted in the event of anything being detected.
- The NurseryCam team operates 24/7 security monitoring to ensure that the highest security standard is maintained at all times. A suspicious account would be suspended immediately and dealt with by security personnel directly.

NurseryCam reviews

"I purposely chose a nursery that had a web cam. I think it is a really good idea, as it puts my mind at ease when I see my daughter happily playing."

"I am very happy when I can see my child is happy."

"Having the use of this facility gives a boosted sense of security and reassurance that my son is happy and contented at nursery."

"This is a brilliant idea, great for peace of mind and security and knowing you can check on your child anytime of the day"

"The fact that the nursery is prepared to be completely visible is a sign in itself that it has complete confidence in its conduct. A very attractive policy."

"It brings a smile to my face every time I see my daughter and helps to make the time apart that little bit easier."

"NurseryCam gives peace of mind that my child is safe and secure at all times. It shows the staff work to a high quality at all times and that their standards never fall."

Further information

If you would like to discuss NurseryCam further, please do not hesitate to contact the nursery manager for reassurance. We will be pleased to take you through how it works within the nursery and can also provide assistance with setting up your account.

Alternatively, if you have any queries or concerns about the NurseryCam software, please do not hesitate to contact NurseryCam for reassurance. NurseryCam aim to provide the most comfortable viewing experience for parents and are constantly improving and upgrading their service.

NurseryCam Ltd, 2 Stanhope Gate, Stanhope Road, Camberley GU15 3DW, United Kingdom

email: sales@nurserycam.co.uk

web: www.nurserycam.co.uk

If you have any specific security questions, please do not hesitate to email the security department at security@nurserycam.co.uk