# **NurseryCam**



## What is NurseryCam?

NurseryCam is a secure parental CCTV facility which allows parents to view live footage of their children at nursery securely over the internet. The images captured by unobtrusive digital video cameras in each room are converted by a video server and transmitted over a secure high speed internet connection, where they can be accessed by the authorised user (the parent).

Shooting Stars Nurseries are proud to use NurseryCam software in all of our settings. We firmly believe it helps to develop a stronger trust relationship between parents and staff, and helps us to maintain the highest standards in the care we provide. We believe NurseryCam clearly demonstrates how proud we are of the consistently high standards of care provided by our dedicated Nursery Practitioners.

### NurseryCam security features

- Each parent has an individual password protected account. No account sharing is allowed, not even between mum and dad to enable close monitoring of activity. Only 2 accounts are permitted per child (primary and secondary), and access is only granted through our secure application process.
- NurseryCam access is granted by the nursery manager only. The manager has full control of all parent accounts and cameras.
- Parents are only given access to the room in which their child is based during the sessions they attend (e.g Baby room and garden, Monday and Wednesday afternoons only), and viewing time is limited to 30 minutes per day per account.
- Parents will see the history of their 20 previous logins, so
  it is easy to monitor activity on their own account. Parents
  are automatically logged out after 5 minutes of inactivity
  for security.
- When children transition between rooms or change their sessions, NurseryCam access is updated by the manager accordingly, with the account being deleted and access removed upon a child leaving Shooting Stars.

#### **Technical aspects**

- Multi-layered security protection, with image encryption, network IP filtering and secured connection with TLS protocol.
- Secure central server protection. This includes firewalls
   (used to prevent unauthorised internet users from accessing
   the servers), watchdogs (programmed to routinely check all
   gateways and detect any suspicious activity or multiple failed
   attempts) and 24 hour security monitoring by NurseryCam's
   dedicated monitoring team.

#### **NurseryCam reviews**

"Great for peace of mind and security and knowing you can check on your child anytime of the day."

"The fact that the nursery is prepared to be completely visible is a sign in itself that it has complete confidence in the care provided."

"It puts my mind at ease when I see my daughter happily playing with other children and the staff".

"I can see my child enjoying their day at nursery, from my desk at work or whilst on the move".

#### **Further information**

If you would like to discuss NurseryCam further, please do not hesitate to contact the nursery manager for reassurance. We will be pleased to take you through how it works within the nursery and can also provide assistance with setting up your account.

Alternatively, if you have any queries or concerns about the NurseryCam software, please visit their website **www.nurserycam.co.uk** for full information.

